



Nien Made has a 5 Year warranty on all blind/shades products for the full period of the original owner's ( "you" ) ownership and use.

This warranty is valid only for the original purchaser from the original purchase date of the blind/shade and is non-transferable. The "original purchaser," for the purposes of this Warranty, is the first purchaser of the blind/shade from an authorized retailer. Please retain a copy of your receipt as proof of purchase and owner.

## **COVERED** **5 YEAR WARRANTY**

- Nien Made products are covered for defects in materials, workmanship or failure to operate and such products were made or assembled exclusively from original materials and components.
- Components and brackets
- All internal mechanisms
- Repairs will be made only with like or similar parts or products

## **NOT COVERED** **5 YEAR WARRANTY**

- Any damage caused by unauthorized repairs, improper installation, cleaning, maintenance
- Normal wear and tear
- Accidents, alterations, misuse, abuse to the product, act of God
- Exposure to elements, excessive humidity, fading, discoloration over time
- Shipping charges, any removal and reinstallation cost

**Nien Made will either repair or replace defective product at our own discretion.**

## **TO OBTAIN WARRANTY SERVICE**

1. Contact the dealer with whom you purchased the product from for warranty assistance.
2. Contact Nien Made at 1-800-666-1779 or visit <http://www.nienmade.com.tw/contact/> for customer service information

**NOTE:** In no event shall Nien Made or its licensed fabricators/distributors be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES, or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of implied warranties, or incidental or consequential damages, so the above limitation may not apply to your state.