Goodman PTAC Motor Shield Recall

Important Safety Information

PTAC Units Recalled Due To Fire Hazard



Recall Date: March 1, 2018 Recall Number: 18-113

Goodman Company Recalls Packaged Terminal Air Conditioners and Heat Pumps Due to Fire Hazard

Recall Summary

Name of Product: Packaged Terminal Air Conditioner/Heat Pump (PTAC) Units

Hazard: The outdoor fan motor can overheat, posing a fire hazard.

Remedy: Repair

Consumers should immediately contact Goodman to participate in the corrective action plan. Non-commercial owners will receive free installation of the repair by an authorized technician. Commercial owners are being contacted directly and will be provided with free repair kits.

Consumer Contact: If you have an affected product and would like to register for this recall, please follow the directions at the bottom of this page. If you need assistance, please call a representative at the toll free number 1-888-803-0512 between 7 a.m. and 6 p.m. (Central Time) Monday through Friday.

Recall Details

Units: 534,000

Description: This recall involves PTACs sold under the Goodman, Amana, York International, and Energy Knight brand names that were manufactured with certain condenser fan motors. Recalled PTAC models begin with the following prefixes: EKTC15, EKTH15, PMC15, PMH12, PMH15, PTC15, PTH12, PTH15, UCYB15, and UCYH15. Only units with the first four digits of the serial numbers in the range between 1001 and 1709 are affected. The model number and serial number are located on a label behind the front cover of the unit.

Incidents/Injuries: Goodman has received 9 reports of fires, including one reported incident involving smoke inhalation.

Sold Through: Goodman and heating and cooling dealers nationwide between January 2010 and January 2018 for between \$700 and \$1400.

Manufacturer: Goodman Company, L.P. of Houston, Texas

Manufactured In: United States

Photos

PTAC Unit
Photo of the affected unit



Model and Serial Number LocationPhoto showing the location of the label on the unit



Label Close-UpPhoto showing the location of the label on the unit

	G35AXXXCA	Serial	1708023066	Volts 230/208
	BTU - HR	Watte	Amps	Volt Range
Cooling	7600/7600	645/645	3.6/3.6	197 to 253
Rev. Cyo. Hent	6800/6800	585/565	3.6/3.6	
Resistance Hea	12000/9900	3545/2905	15.6/14.1	Hz 60 PH 1
Compressor	RLA 2.9	ı	RA 15.0	EER 11.7/11.7
Indoor Fan	FLA 0.37	HP 0.04 L	RA N/A	COP 3.4/3.5
Outdoor Fan	FLA 0.34	CONTRACTOR OF THE PARTY OF THE	RA 0.45	221 211010
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